## Informatiebijeenkomst Special Olympics World Games 2019

Changing lives, changing attitudes

Algemeen
HOD Marcel van Galen

Sporttechnisch

**AHOD Natascha Bruers** 







## Doel van de avond....

\* Bijpraten ouders en coaches over de voorbereiding op de spelen, stand van zaken, n.a.v. Head of Delegation-seminar. Marcel.

\* Bijpraten ouders en coaches over sporttechnische zaken, n.a.v. Head of Delegation-seminar. Natasch





## THE WORLD GAMES MISSION



SHIFT PERCEPTIONS



UNIFY



HOST A WORLD
CLASS EVENT





CREATE A LEGACY



We want to deliver a lasting legacy in the UAE by challenging and changing perceptions to create a Unified UAE.

We want this to be most Unified Games ever, engaging every country in the world.





























































Athletes

Coaches & Delegations

7,000+ \[ 2,500+ \[ 3,000 \[ 20,000 Volunteers



Honored Guests









# Algemene informatie





## **Delegation Arrival & Host Town**

Delegations arrive in the UAE, are met at the airport by their HOD and DALs and are transported to the Host Town. Delegations experience Host Town Program

8 Mar '19







9-10 Mar '19







- Delegations arrive in AUH and DXB
- SO reps wearing branded vests provide directional guidance and support
- Designated Immigration queues
- Luggage collection takes place
- Lost/ damaged luggage issues to be raised directly with the airline
- Delegation proceeds to Arrivals Hall where they are met by the HOD and DAL
- Directional guidance to allocated Delegation transportation



- Only Delegation members will be permitted to board the bus
- No Family members or Delegation Media permitted unless registered as AS-staff
- Checks conducted on number of Delegation members boarding buses as per SO Connect registration info
- Luggage and Sport equipment is loaded
- Snacks and water are provided on buses for the journey



- Delegation arrives at their Host Town accommodation
- DAL & HOD facilitate hotel check-in process



- Delegation is now the responsibility of the Host Town
- Host Town Committee has prepared the agenda and activities kick off
- Schedule includes sufficient rest time
- Delegation has access to Hotel gym facilities for basic fitness training





## **Delegations return to Games Time City**

Delegation returns to their Games time accommodation

11 Mar '19













 Timings will be communicated at a later stage



- Delegations are split in the host town and transported by Sport to their games time accommodation
- HOD and DAL facilitate the process to ensure the right members board the right buses



- HOD, Coaches & DALs facilitate hotel check in process
- In most cases, DAL stays at the same accommodation as their Delegation
- Delegation Service Desk is available to support Delegations with Games relevant information
- Coaches attend Coaches' meetings in AUH and DXB dependant on Sport



- Afternoon of 11 Mar is a free afternoon for all Delegations
- No activities have been scheduled by the LOC
- Delegations can make own arrangements for site visits or activities at their own expense
- Delegation can use the Athlete Lounge in the designated athlete accommodation
- No sports training venues will be available on this day
- Dinner is served at the athlete accommodation venue

# Familie Programma







#### Venues & Events



- Families Welcome Centre available in ADNEC and in one more location in Dubai for Families to collect credentials and welcome packs (from 8 to 15 March). After this days the services will be offered at selected lounge in Abu Dhabi and Dubai.
- Access to competition venues lounges (shared with Honored Guests).
- Dedicated seating at competition venues (shared with Honored Guests).



- Families reception scheduled for 18 March.
- Dedicated families seating at the Opening Ceremony.
- Each Family member registered is entitled to one Opening Ceremony tickets free of charge.



#### **Accommodation & Transportation**



- The LOC will provide to registered family members housing options, at preferential rates at the
  official Family Hotels. A weblink and more booking information will be posted on the Families page
  and will be sent to the National Family coordinators.
- The Families official hotels will be located in Abu Dhabi (3 hotels) and Dubai (2 hotels).
- A destination management company will also be available to offer a one stop shop for families (for rooms, transportation, tours etc)



- Free inter-venue shuttle service connecting the Official Family hotels to competition venues, families receptions and Opening/Closing Ceremonies.
- Inter-venue shuttle system scheduled from 12th March 2019 until 20th March 2019.
- For Airport pick up/drop off, Family members will have to arrange their own transport (at own cost).
- SO LOC airport information desks will be available at DXB and AUH terminal to provide support.
- Working on discounts with transportation companies to offer rides at reduced cost.



#### Registration





- Families should register and be approved by the National Family Coordinators to benefit from the services offered.
- SO Connect registration opened on September 29, 2018 and will close on December 31, 2018.
- All Family coordinators have the link and distributed to families.
- Registration handbook has been shared and translated in all official languages.
- Once families are registered, family coordinators will review to confirm or decline before official confirming them as family members
- Family members will not accompany Delegations to Host Town and do not follow the same program as their athletes



#### Families definition

A Family Member is any individual who is related to an athlete participating in the World Games:

- The husband, wife, partner or child of the athlete
- A blood relative of the athlete
- The athlete's legal guardian, foster partner or caregiver
- An individual involved with the athlete in a parenting role

The above include family members of:

- Competing Special Olympics athletes
- Athlete Officials
- Athlete members of the Law Enforcement Torch Run Final Leg Team
- International Global Messengers



## Aankomst en vertrek atleten



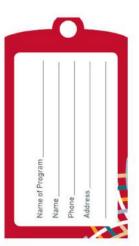


## **Delegation Arrivals and Departures**

#### **Luggage Tags and Wrist Bands**

- Luggage tags and wrist bands will be sent via courier to the HODs in accordance with the Host Town allocation
- Please ensure that your Delegation use them before check-in home country
- The tags will help identify luggage and sports equipment upon arrival and at Host Town
- The wrist band will allow you to go
   on the bus and the color identifies which
   host town



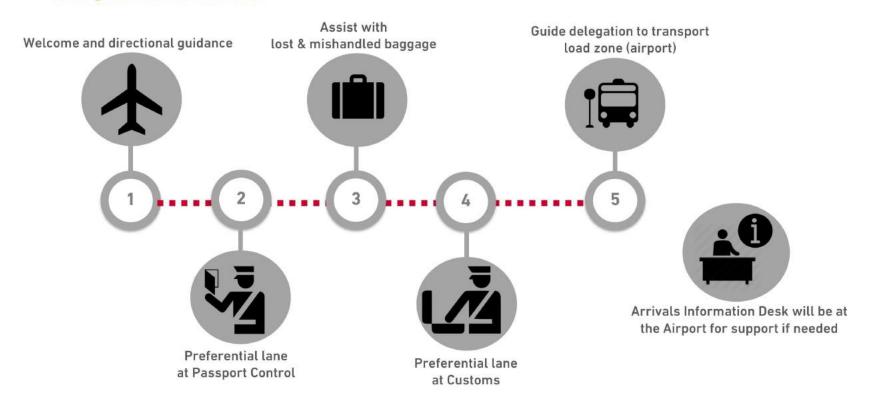






## **Delegation Arrivals and Departures**

#### **Delegation Arrival Flow**

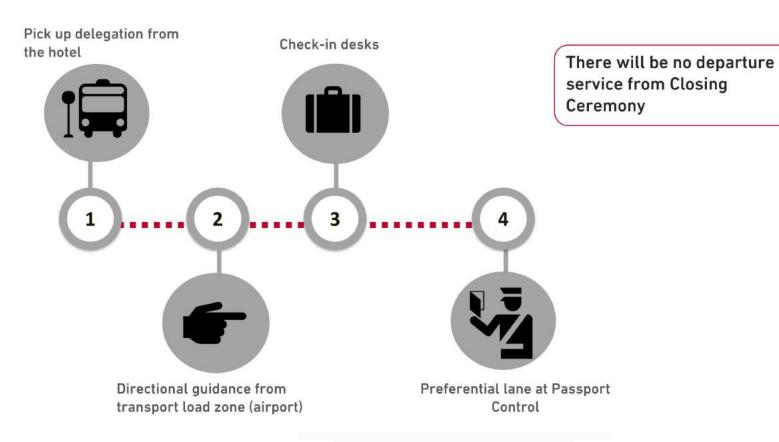


Only Delegation goes to Host Town. Families, guests and media will not receive service together with the Delegations.



## **Delegation Arrivals and Departures**

#### **Delegation Departure Flow**



# Toewijzing kamers





## **Delegation Accommodation - Room Allocations**

#### **Key Dates**

- Hotel name will not be provided until January, only codes will be provided on the rooming list
- Names of Family hotels will be given out on 6 Dec 18
- Specific instructions will be sent out explaining how to complete the data sheets

#### 8 November 2018

Delegations receive Rooming Lists from their Relationship Manager



#### 8 – 23 November 2018

Delegations
assign their
Delegation
Members to
the rooms
provided by the
LOC



#### 23 November 2018

Deadline to submit filled out Rooming Lists to Relationship Managers



#### November 2018 – February 2019

Only scratching or adding of alternates possible.



#### 4 – 8 February 2019

Final sign off of Rooming Lists by HODs – no more changes possible after that



## **Delegation Accommodation**

#### **Additional Information**

- All hotels across the city, aligned to competition venues
- Medical services, Store & relaxation space available in each hotel
- Refrigerators should be available for HOD's and/or Medical
- Minibars will be empty
- No cooking in rooms, equipment will be deactivated, kettles will be available
- SOWG Delegation Services Desk will be available in each hotel (Not 24hr)
- Free Wi-Fi will be available in each hotel room
- If like to arrange tours during rest days, can be done directly with our DMC, Nirvana

# Catering





## **Delegation Catering**

#### **Venues**

- Hot meal will be available for lunch and dinner.
- Beverages and snacks will be available outside lunch and dinner times
- Vegetarian dishes will be identified by green circle, names will be in English and Arabic
- During meal times, delegations are requested not to use lounge for relaxation
- Lounges will close for around 60 mins pre and post meal times to allow for cleaning and set up
- If attending another venue, you will be a spectator and not have access to lounge
- Plan visits to other venues around hotel meal times
- Food and beverages concessions will also be available for you to purchase products



## **Delegation Catering**

#### **Healthy Athletes**

- When visiting Healthy Athletes at ADNEC, you will not have access to lounge areas
- Please ensure visits allow for you to take your meals at your hotel
- Exception for Athletics and Swimming, meal can be taken at ADNEC

# Host Town programma





## **Host Town Program**

#### The UAE - Seven Emirates





















## Host Town TeamNL: Dubai!!!





## **Host Town Program**

#### **What to Expect**















## **Host Town Program**

Logistics – Potential Sports Equipment Requiring Additional Storage Space





Packed Cycles (228 cycles in total)



Golf clubs set bags (199 sets in total)



**Bowling** 

Bowling set bags (355 sets in total)

Delegations members arriving to the Host Town accommodation may ask for personal sport equipment to be placed into hotel storage from check-in until check-out

# Openings- en sluitingsceremonie







## **Opening Ceremony**

#### **Facts**

Where: Zayed Sports City Stadium (Abu Dhabi)

When: 14 March 2019

19:00 - 22:00

**Who:** 10,000 Delegation Members and 45,000 spectators

**Broadcast:** Live Coverage with Worldwide Distribution

Makers: People with Determination





## **Opening Ceremony**

#### Things to Know:

- Bus departures for Ceremonies expected to begin at 4pm with meals served prior to bus departures (Dubai departures begin at 3pm)
- Every delegation is asked to have two members of delegation (male and female) in National Dress
- Delegations will be provided water throughout ceremony and snack boxes upon departure in bus
- · Ceremonies to be limited to 3 hours







## **Closing Ceremony**

#### Facts:

Where: Zayed Sports City Stadium

When: 21 March 2019, 18:00 – 20:30 (International

Down Syndrome Day)

Who: 10,000 Delegation Members and

45,000 spectators

Broadcast: Live Coverage with Worldwide Distribution

**Theme**: The First Day of the Legacy of the Games













## **Closing Ceremony**

#### Things to Know:

- Bus departures for Ceremonies expected to begin at 4pm with meals served prior to bus departures (Dubai departures begin at 3pm)
- Delegations will be seated in the stadium
- Every delegation will identify 3 people to march in with their placard. Ideally these people should be a male and female athlete as well as a coach
- Delegations will be provided water throughout ceremony and snack boxes upon departure in bus
- Ceremonies to be limited to 2 ½ hours

# Credentialing



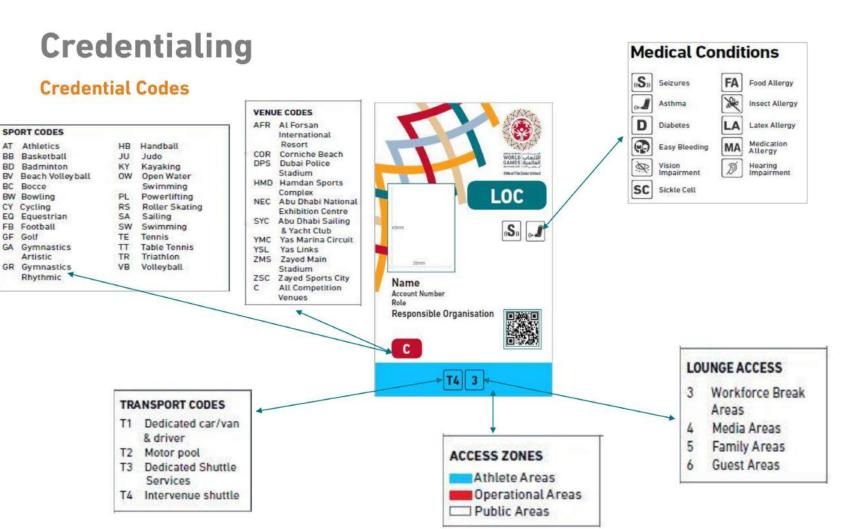


## **Credentialing**

#### **Credential Badge**







# Vragenronde



